WOLVERLEY TENNIS CLUB

GDPR Privacy Policy

This policy sets out how Wolverley Tennis Club uses information provided by members. We are committed to ensuring that your privacy is protected.

As of 25th May 2018, a new data privacy regulation came into force, known as GDPR (General Data Protection Regulation) which supersedes the Data Protection Act 1998. GDPR requires organisations to consider data they hold more closely, whether there is a requirement to hold the data at all and ensure robust security is in place for any Personal Data that organisations hold.

As a result, we are providing this policy to communicate how we are adhering to this new regulation.

Under GDPR we have a number of lawful reasons that we can use (or 'process') your personal information. One of the lawful reasons is called 'legitimate interests'.

Broadly speaking Legitimate Interests means that we can process your personal information if: We have a genuine and legitimate reason and we are not harming any of your rights or interests.

When you provide your personal details to us we use your personal information for our legitimate business interests to assist with membership subscriptions and member updates. We only use individuals' information in ways that they would reasonably expect, unless we have a very good reason. We are not using people's data in ways find intrusive or which could cause them harm, unless we have a very good reason.

What data do we collect and why?

The data we collect relates to memberships, this includes:

Full name – to identify members

Email address – used to communicate with members

Phone number – used to communicate with members via voice or text.

Gender – used for addressing in emails, newsletters for gender specific topics such as ladies or men's teams, tournament classifications etc

Age – used to determine appropriate junior age classification and membership category; tournament classifications etc

Address – postcode used to determine geographical spread of membership.

How long we keep your data?

Each new joining member of Wolverley Tennis Club pays an annual fee and their related membership lasts until the end of the month(s) for which they have paid. After this time their details will be kept on our database to allow the club to contact them about their membership renewal and provide other information about events such as may be provided to Other Contacts. Other Contacts who have expressed an interest in tennis and club related matters and do not ask to be removed will continue to receive occasional tennis offers, information about the club and related events. Any person receiving information from the club who is not a member will normally be able to unsubscribe from the mailing list either by unsubscribing from an email newsletter on line or by contacting the Club Secretary at secretary@wolverleytennis.org

Your rights

To be informed – Individuals have the right to be informed about the collection and use of their personal data. This privacy policy statement is us informing you of data collection and our purposes for processing your personal data.

Rectification – Individuals have the right to require us to rectify any inaccurate personal data we hold about you. You may request updates to your data to the Club Secretary.

Access – Individuals have the right to access their personal data.

Erasure – Individuals have the right to request deletion of all the personal data we hold in accordance with Article 17. This process can be initiated by contacting the Club Secretary who will respond to you with one month. Please note the right to have personal data removed is not absolute and only applied in certain circumstances

What we do with your data

None of your data will be sold to third parties Your data is used only for Wolverley Tennis Club membership and tennis related activities including for example reminders of subscriptions and newsletters and communications. To facilitate this, the club may use third parties to process data such as the LTA, Clubspark (SportsLabs) such organisations will have a contract with the necessary data processing provisions